

Dear Customer

I am writing to you to update you on a recent change regarding the Chubb Fire Risk Assessment products. Changes in technology and the market place have made it no longer cost effective for Chubb to directly supply the on-line version of the popular Chubb Fire Risk Manager.

We have however, had discussions with our trusted service provider who developed, hosted and supported this product on our behalf for the past 15 years.

The services provider is called Trilogy and they have agreed to ensure you are, fully supported, without interruption, on this product and with our blessing and authority, are able to renew and continue your use of the product going forward.

I would like to thank you for your valued custom on Chubb Fire Risk Manager and look forward to serving you with our wider portfolio range of products.

Best Regards



Head of PFX  
**Chubb Fire & Security**